Information Technology Business Case – Section A Miami-Dade County – FY 2005-06 Delivering Excellence Every Day



Directions: Please complete shaded areas below.				
Department Name: Libraries Project Name: COMMITMENT ON EXISTING MAINTENANCE CONTRACTS				
Project Amount: \$150,400				
Preparer Name & Contact Information: Julio Castro – (305) 375-4540				
Project Type: Please check (√) one.				
Enterprise Communities of Interest X Department Specific				
Funding Source: Please check (√) one.				
GF Capital X Proprietary Capital				
Mandated Requirement (If checked (√), please indicate who is mandating this request as well as the time frame)				
1 Department Priority of Initiative (1, 2, 3, etc.)				
Section A				
Background: Provide any relevant background information to include existing investments in the proposed project. If applicable, please include any information explaining why this is a mandated project.				
The Library presently has several maintenance agreement commitments. These are as follows:				
Dynix, Inc.: The Library's automation system vendor. This maintenance agreement covers all of the software modules provided by the vendor such as Circulation, Acquisitions, Cataloging & Online Public Access Catalog, Homebound, Serials, etc. In addition it covers the Central Site Server running the Horizon application. It also covers software add-ons provided by Dynix, Inc. such as HIP (Horizon Information Portal that provides web access the Library's Public Catalog).				
Cisco Smartnet: This agreement has been setup to ensure telecommunication & Central Site network access for the Library System. This is a three year agreement covering the CiscoWork software, PIX Firewall, and Central Site & remote Routers & Switches.				
Card Meter System (CMS) – This contract covers all of the software and coin changers associated with the Library's PC Reservation and Print Management System.				
Keystone Library Automation System (KLAS): This maintenance agreement covers all of the functions used by the Talking Book Library. It is a specialized circulation system used for circulating materials for the blind and visually impaired.				
Liebert – This contract covers the Central Site UPS (Uninterrupted Power Supply) Model PA 1590 used to filter and sustain power to all Central Site servers in case of power failure and during switchovers to generator				

power.

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Problem Statement:		
Define the problem, need, or opportunity.		
N/A		

Solution:

What is the proposed solution?

N/A

Expected Benefits / Direct Payback:

State the benefits of solving the problem or reaching the goal. Hints: "How the project will reduce costs (perhaps from reducing redundant tasks such as data entry), better decision making at each step of a process (perhaps due to more accurate and timely information), or improved efficiency (thanks to fewer steps to process a transaction).

Specify collective benefits and identify benefits that are specific to each stakeholder. Wherever there are metrics (numbers or targets) for improvement, be sure to include them. Examples: "Reduce communications costs by 20%" or "Increase revenues by \$1,340,500 in fiscal year 2007.

The Library provides the citizens of Miami-Dade County with free Internet access and a variety of online databases and services at all of its branches throughout the Library System as well as from home. The Library's ability to maintain these maintenance contracts ensures that citizens of Miami-Dade County are able to access all networked & online services on a 24/7 basis.